



POSITION: Security Officer FT (1)
DEPARTMENT: Security
REPORTS TO: Security Supervisor
FLSA STATUS: Hourly/ Non-Exempt

Summary

ASM Global, the leader in privately managed public assembly facilities, has an excellent and immediate opening for a Full-Time Security Officer at the McCormick Place Convention Center. Under supervision, protects and maintains security and safety of people, buildings, property, and work sites in and around McCormick Square during their assigned shift.

Essential Duties and Responsibilities

- Stands watch at security posts for the purpose of protecting and controlling access to buildings, property, and equipment.
- Protects the premises from unauthorized entry, crime, vandalism, fire, and other safety hazards.
- Issues parking violations when appropriate.
- Checks identification/credentials of visitors and ensures all persons entering facilities are processed through established Building Entrance and Exit Procedures.
- Follows and enforces all McCormick Square policies/procedures, rules/regulations, and emergency procedures.
- Maintains a working knowledge of all emergency policies, procedures, and regulations to be able to respond to alarms, incidents, and emergency situations.
- Successfully completes all in-service training programs.
- Remains alert and focused on all activity in assigned area.
- May perform control room duties such as answering telephones and/or monitoring security systems.
- Performs vehicular patrols of McCormick Square.
- Performs access control duties requiring the opening and closing of rooms, gates, and critical areas.
- Performs walking patrols of building corridors, lobbies, grounds, and work site areas.
- Maintains the ability to use technology (radio, computer, etc.) to read, communicate and write reports.
- Prepares accurate and detailed reports clearly articulating activity during shift such as property damage, unusual occurrences, presence of unauthorized persons etc.
- Directs vehicular/pedestrian traffic in order to maintain orderly movement.
- Interacts with patrons, vendors, and employees in a courteous and professional manner. Assists tenants and visitors with directions and general business information.
- Maintains strict confidentiality due to the position and the nature of security operations.
- Maintains a professional presentation, appearance, and work ethic.
- Performs other job-related duties as assigned.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and Experience

- High School Diploma or equivalent is required.
- Associate or bachelor's degree in criminal justice or related field preferred.
- Minimum of three (3) years' experience working as a security guard in a sports and entertainment venue involving extensive contact with the public.
- U.S. Military Veterans preferred. Must have been honorably discharged from the armed services of the United States after serving active military duty.

Skills and Abilities

- Demonstrated ability to exercise good judgment during high tension and stressful situations.
- Must exercise strong customer service skills that enhance the visitor experience.
- Excellent analytical, problem solving and communication skills: both verbal and written.
- Must be able to work any of the three shifts at McCormick Place. Shifts generally are 6am-2pm, 2pm-10pm, 10pm-6am
- Must be able to work evening or weekends and holidays.
- Must be able to pass Pre-employment drug screen and criminal Background check.

Technology Skills

- Ability to operate a computer, smart phone/tablet, and associated programs.
- Ability to use standard office equipment such as a copier.

Certificates, Licenses and Registrations

- Must acquire and maintain a valid driver's license within 90 days of date of hire.
- Must acquire and maintain a valid PERC card within 90 days of date of hire.
- CPR/AED certification preferred but will provide if necessary.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions

Physical requirements include the ability to stand for long periods of time (8 hours or more) and/or extensive walking throughout the McCormick Place Campus. Must be able to climb steps, run, and lift to 40 lbs. Security posts are indoor and outdoor and may require an officer to work irregular hours. Must be able to operate a motor vehicle.

Hours of work and travel requirements

The hours for this position are 2pm to 10pm Thursday thru Monday with Tuesdays/Wednesdays off. Occasional overtime may be needed depending on operational needs. No travel required.

Note

The essential responsibilities of this position are described under the headings above. They may be subject to change at any time due to reasonable accommodation or other reasons. Also, this document in no way states or implies that these are the only duties to be performed by the employee occupying this position.

Please use the below link to apply:

https://asmglobal.wd1.myworkdayjobs.com/careers/job/Chicago-IL/Full-Time-Security-Officer-1_R10016975

Recruiter- Shalanda Hedrick
McCormick Place – ASM Global
301 E. Cermak Rd, Chicago, IL. 60616

Applicants that need reasonable accommodations to complete the application process may contact 312.791.7000.

ASM Global is an Equal Opportunity/Affirmative Action employer, and encourages Women, Minorities, Individuals with Disabilities, and protected Veterans to apply. VEVRAA Federal Contractor.

We accept applications from 06-01-23 to until position is filled