

**Request for Proposal (RFP)
Genetec System Upgrade
S2024-06
Addendum No. 1**

February 7, 2024

This Addendum No. 1 consists of **two (2)** page. Bidders must acknowledge receipt of this Addendum No. 1 in Required Form A – Form of Transmittal Letter.

This Addendum No. 1 has the following information to be incorporated into the Invitation for Bid (IFB):

Item 1: **Attachment 1: Response to Bidder Questions**

Alex Buckles
Purchasing & Supplier Diversity Manager

Proposer Question:		McCormick Place OVG360 Response:
1	For all camera types, is there an adequate stock of spares for any cameras that fail, lockup, or brick during upgrades? Who will be responsible for replacement or power cycles to attempt to recover devices?	There is limited stock available for replacement. Contractor must make best effort to make sure existing cameras continue to function, but are not responsible for replacement if the camera fails. Contractor should test functionality of single unit before batch upgrades
2	Several of the camera models are end of life / end of support. If firmware can not be obtained what should the vendor do in these situations?	Cross reference with Genetec Supported Device List and use approved firmware version.
3	For any of the Axis cameras moving from firmware below 10.x to a 10.x line or higher if camera motion application is not currently being used, who will be responsible for reconfiguring motion zones and settings to utilize the camera motion application?	Contractor is responsible for insuring that all cameras are functional including recording settings such as motion detection
4	For access control devices the Genetec Assessment only listed the quantity of Synergis Cloud Links requiring upgrade, it did not list the quantity of downstream Mercury controllers that would require firmware updates, can this number be provided by model? The license lists 123 EP1502 and 5 LP1502 but would like the quantity confirmed for costing.	Use licensed number of hardware. (123)
5	For all access control devices, is there an adequate stock of spares for any access control devices that fail, lockup, or brick during upgrades? Who will be responsible for replacement or power cycles to attempt to recover devices?	Hardware stock is limited, contractor must make best effort to keep hardware operational, but are not responsible for replacement. Contractor should test single unit before batch upgrade. All of the hardware are Mercury controller boards with a very low percentage of firmware failure updates
6	For all firmware upgrades can these be done during normal business hours or will they have to be done during off hours? Can these upgrades be done with non-union technical staff?	Firmware updates can be performed during business hours.
7	For all firmware upgrades will these need to be done sequentially or can they be done in parallel or batched based on the model type or quantity of cameras in parallel? If batched please provide a maximum number of cameras that can be done in parallel.	Prefer to be done methodically and in small batches as approved to avoid large hardware failures in case of errors.
8	Genetec provided system design indicates 20 servers in the design but the list of equipment to procure on page 4 only shows 18 servers. Is the quantity of servers to procure / install 18 or 20? If 20, what are models for the other 2 servers?	SV-2030E-R6S-D480-336 has been updated from a Quantity of (2) to a Quantity of (4)

Proposer Question:		McCormick Place OVG360 Response:
9	For programming IP addresses, does this include adding IP addresses for Idrac? Also will the OS nic be teamed or single adapter?	Single NICs are used. IDRAC does not need to be programmed.
10	LPR Hardware is listed in the system assessment but firmware updates are not requested? Are these included or are these considered cameras and should be included with camera firmware updates? If included, is there an adequate stock of spares for any cameras that fail, lockup, or brick during upgrades? Who will be responsible for replacement or power cycles to attempt to recover devices?	LPR devices are considered cameras. They should be brought to firmware version listed in Genetec Supported Device list. Spare hardware is limited, contractor must make best effort to keep hardware operational. Test functionality with single unit before batch upgrades.
11	Genetec Pro services mentions installing Security Center on all servers, but there is no mention of installing Security Center on client workstations? Is this being done in house or should this be included in costing? If included in costing, what quantity of clients need to be installed (license indicates up to 18 concurrent connections) and does the existing hardware meet specifications for running the newer version of Security Center?	Client Workstations will be upgraded by the contractor bidding, not to exceed 15 Clients
12	There are intercoms indicated on the license in the Genetec Assessment, are these considered access control devices? If they are considered access control devices can quantity and models be provided. If included, is there an adequate stock of spares for any intercoms that fail, lockup, or brick during upgrades? Who will be responsible for replacement or power cycles to attempt to recover devices?	Intercoms are not access control devices in the system, operators open the doors via security desk when intercom calls placed
13	I see in the bid information that you would like us to submit our bid via email by 5:00pm CST on Friday February 16, 2024. Please confirm that you would like us to also submit a hard copy of our bid, and note what day and time that needs to arrive at McCormick Place	One submittal via email to Purchasing@McCormickPlace.com will suffice. Due date is Feb 16th by 5PM (CST)
14	I do not see a defined Project Start Date or Project End Date noted in the RFP. Can these dates be provided	Start Date depends on award date. Proposer to provide project timeline.
15	Are there any Liquidated Damages provisions for the Genetec Server Upgrade project? I do not see this information noted in the RFP, but do not want to assume there are none.	Please review form of agreement in exhibits. If there are any exceptions to the agreement or RFP in general proposers should follow directions on Form F.
16	Please confirm that you do not need to see a bidder's intent to request a Waiver of the MBE and WBE goals for the Genetec Server Upgrade project before bids are due	If proposers are requesting a waiver then they should follow the waiver/Good-Faith instructions in the Special Conditions section.

Proposer Question:		McCormick Place OVG360 Response:
17	Can we be provided with a list of the companies who attended the mandatory pre-bid meeting for the Genetec Server Upgrade project?	Genetec Site Visit Sheet is on the McCormick Place website: mccormickplace.com/about/doing-business/